USER GUIDE **Car Rental Management Platform (CRMP)**

This documented is intended to provide platform users support and guide, on how to use our platform. CRMP is web based system and accessed on Internet, in this case users must have web browser(s) installed in their devices (mobile device or computer).

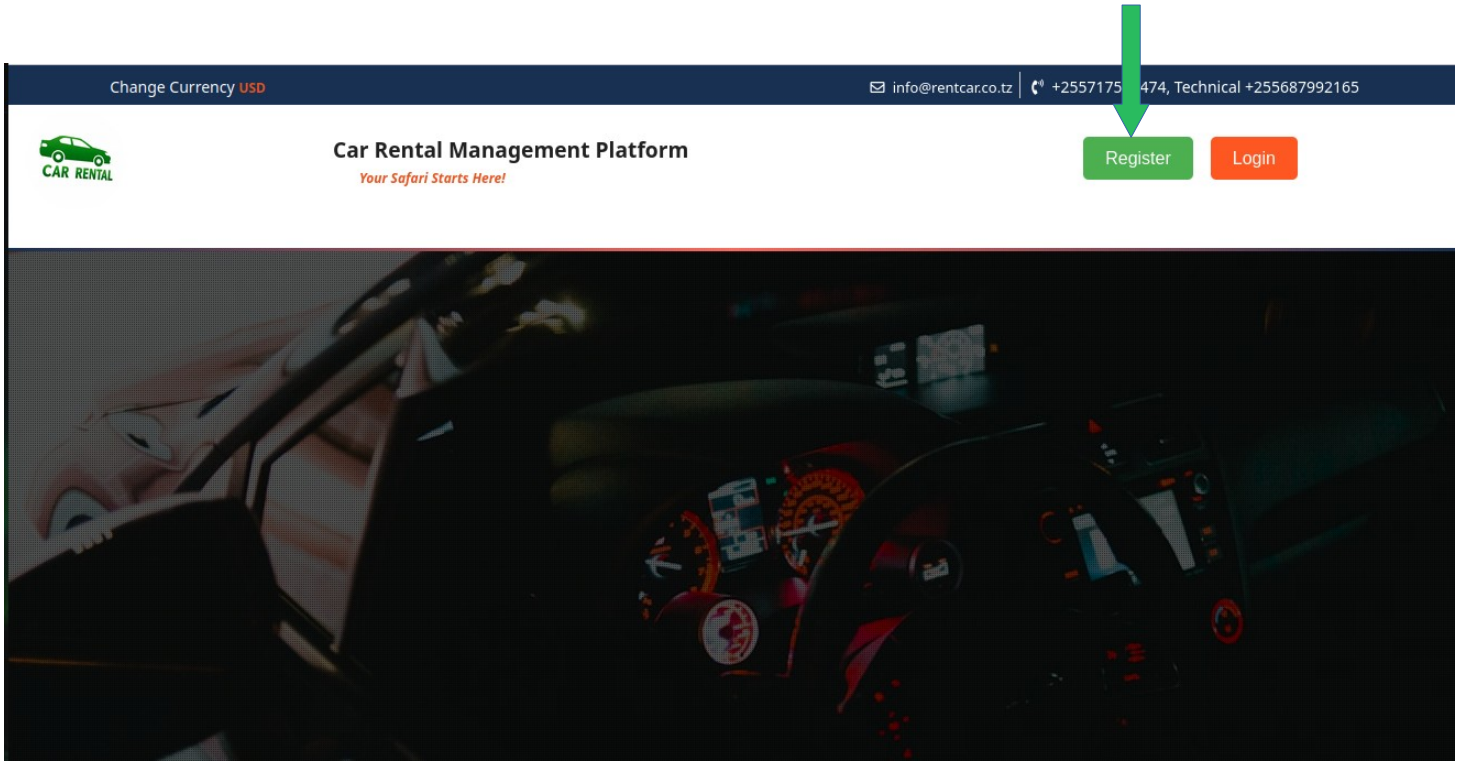
Get started

Vehicle owner

sign up

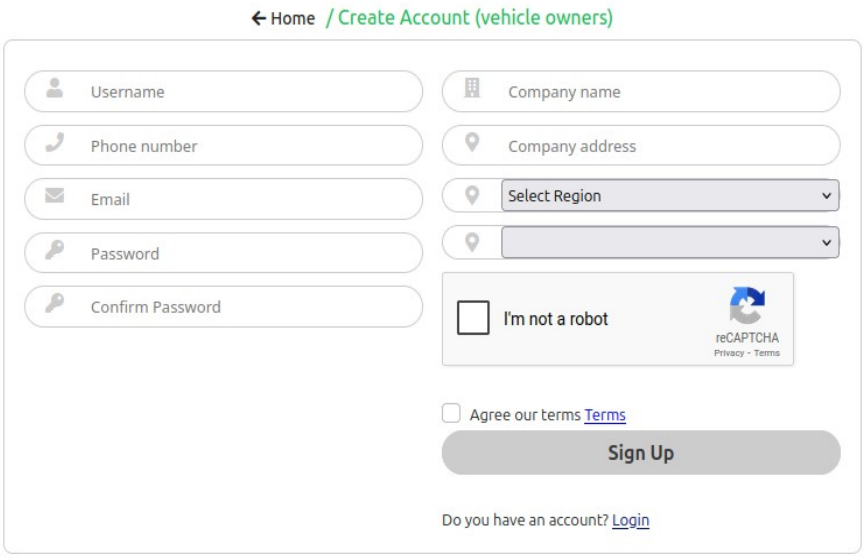
Vehicle owners must have an **account** with us, so as they can update their **vehicle details**, manage **vehicle calendar** and **bookings**. Type *www.rentcar.co.tz* or just *rentcar.co.tz* in your web browser.

Step 2



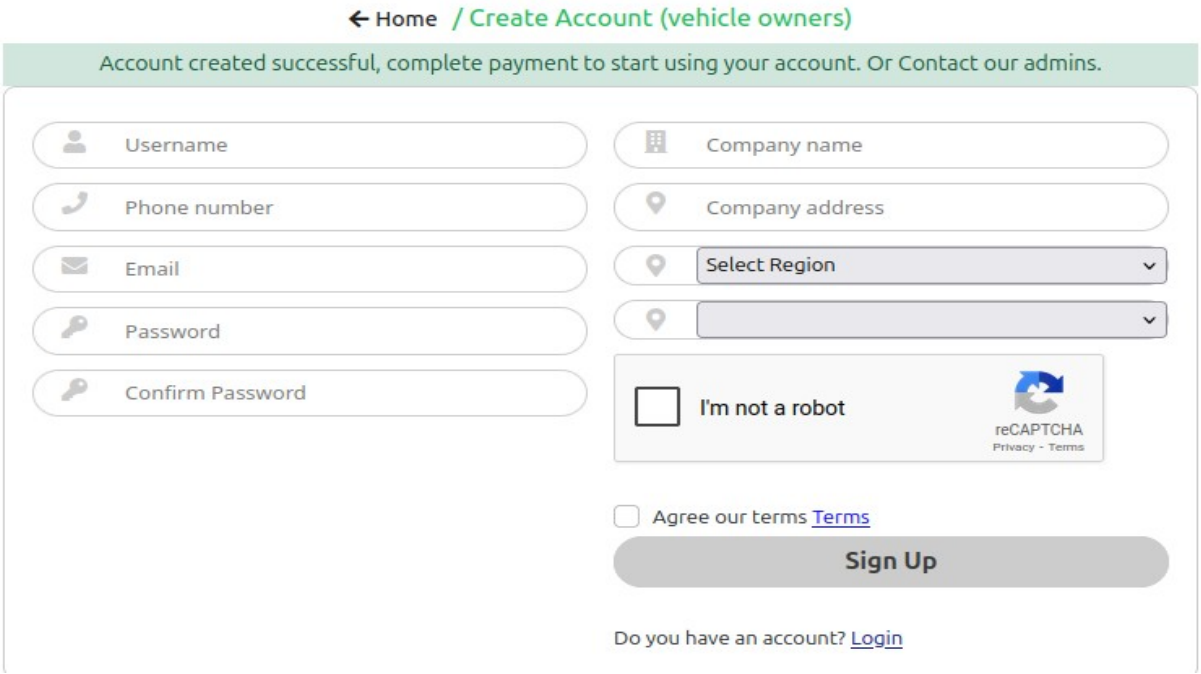
Step 3

Fill in all required account information, **verify you are human (click I'a not a robot checkbox)** and accept **terms** and **conditions,** the Sign up.



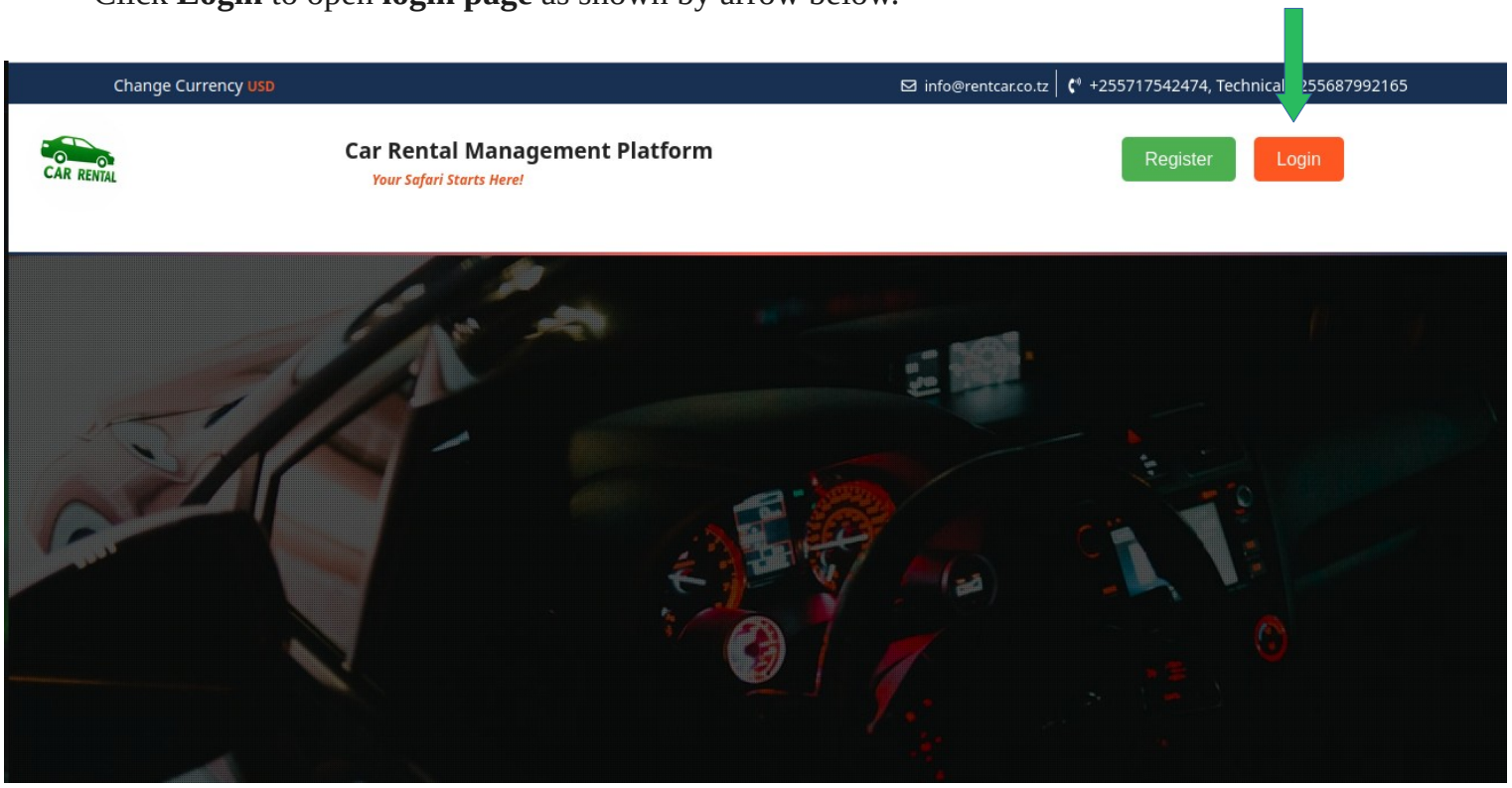
Step 4

After completing your registration, please contact the administrators to finalize the subscription payment and your account will be activated.



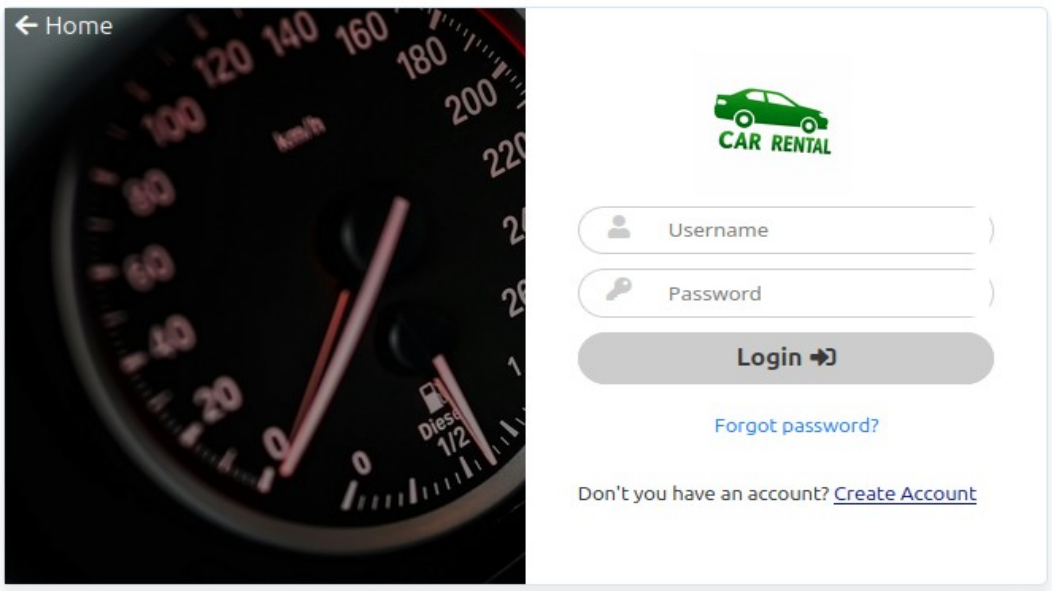
Vehicle owner login steps

Click **Login** to open **login page** as shown by arrow below.



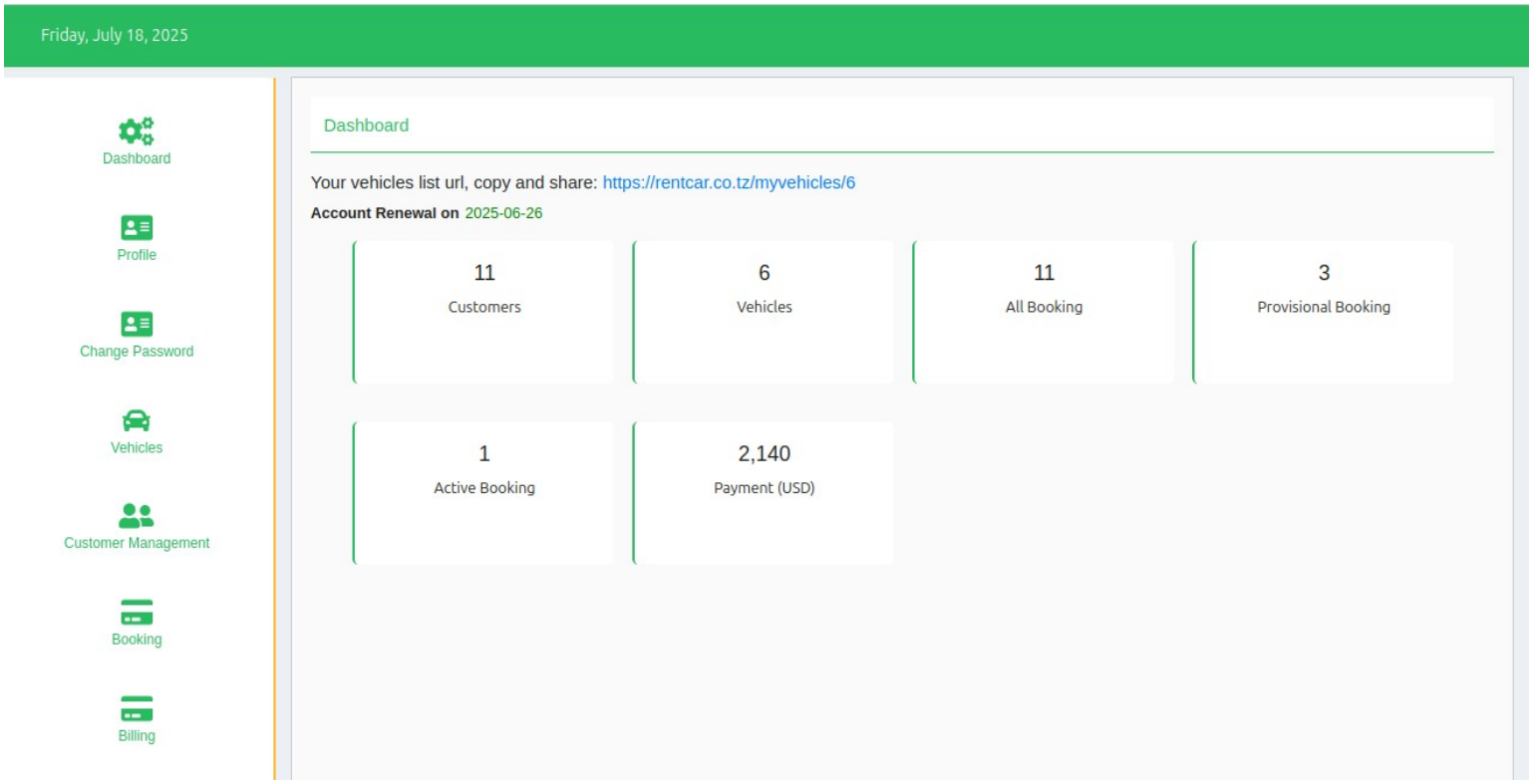
Step 2.

Enter correct login credentials **username** and **password**, you used to sign up.



Step 3.

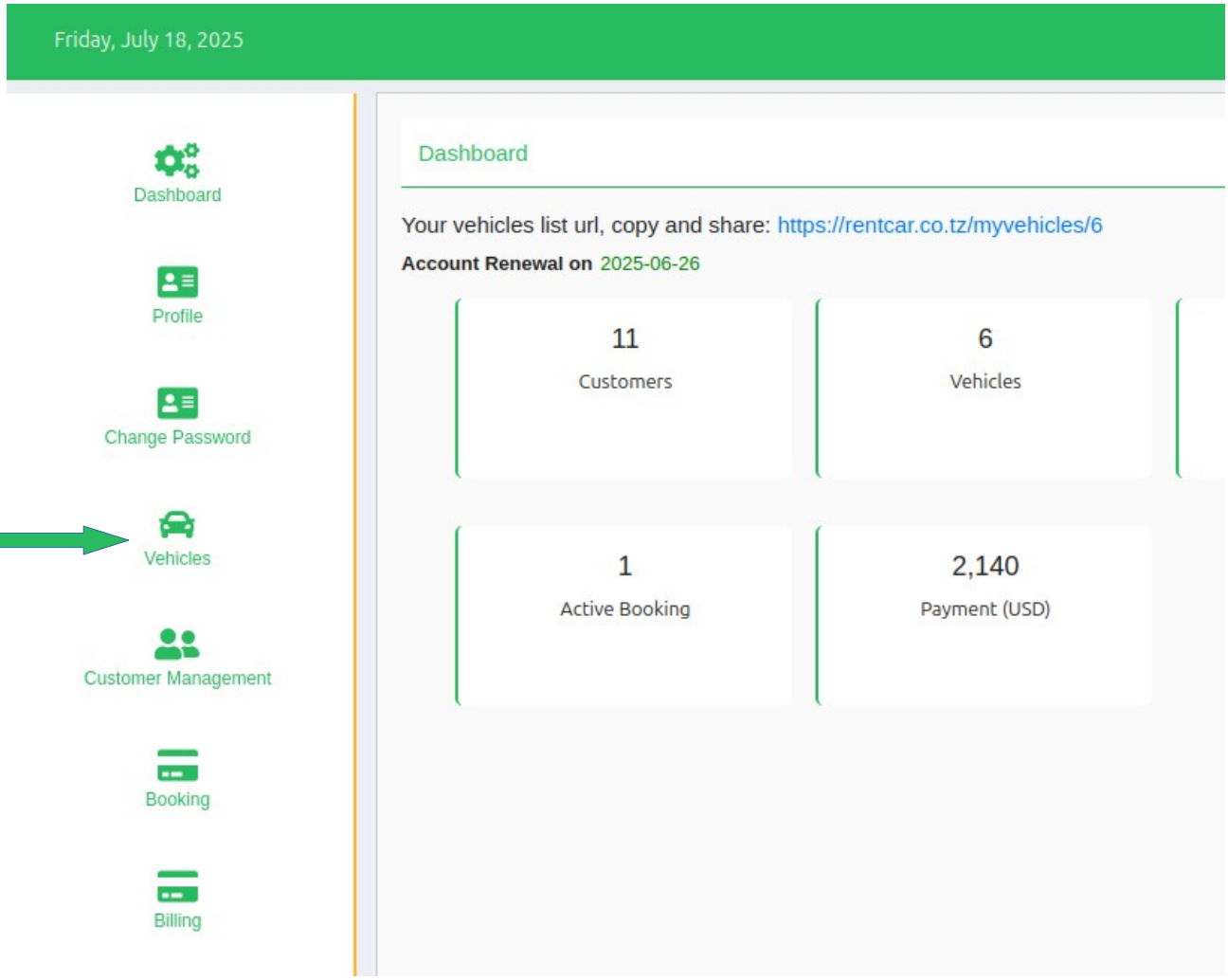
If login is successful, you will be redirected to you account dashboard. In the dashboard, vehicles owner, has custom link to show his/her vehicles only, which can be shared to customers for quick vehicle booking. Other general modules are like **profile**, **change password** and **logout** modules.



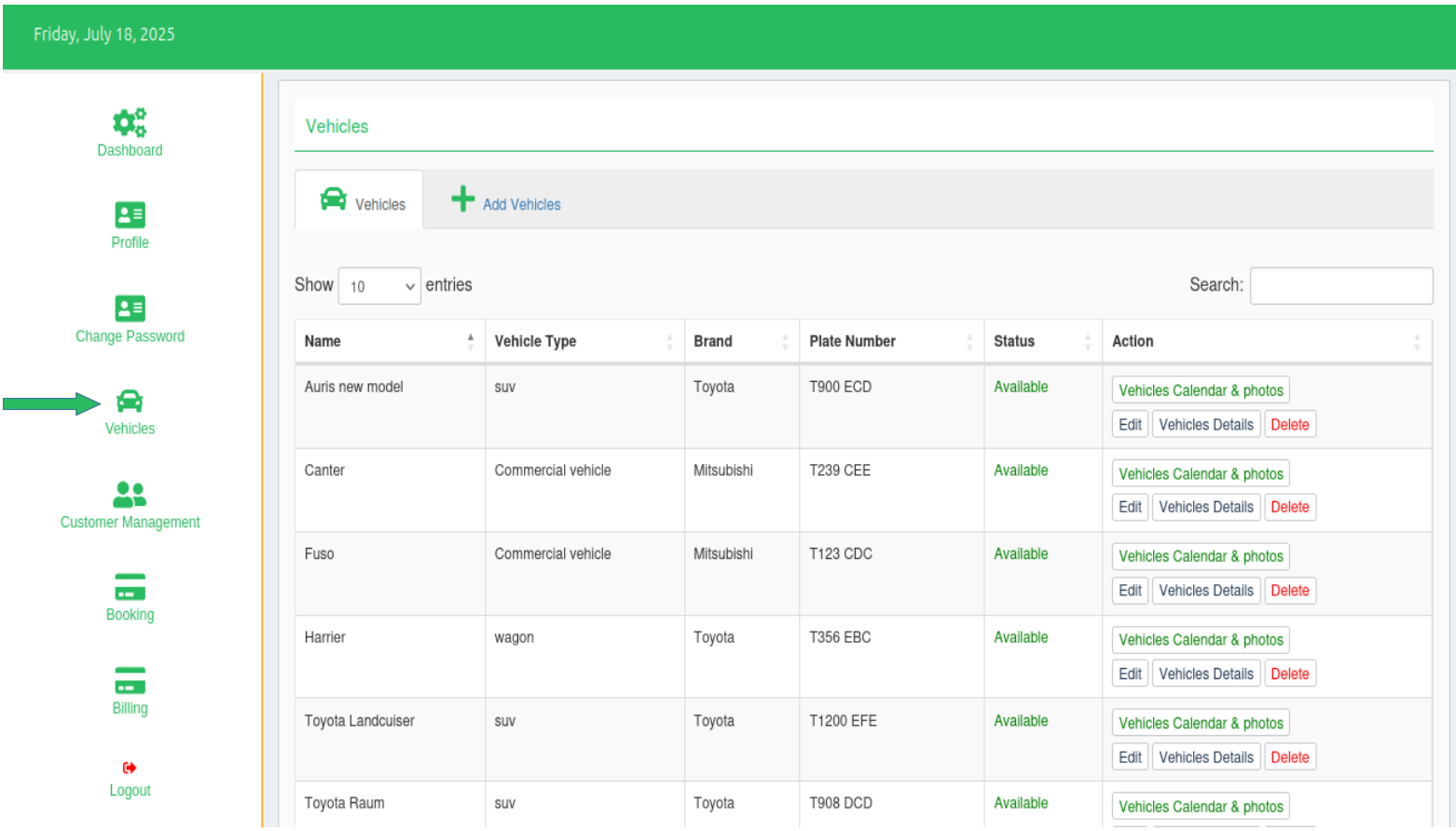
Dashboard modules

1. Vehicles Management

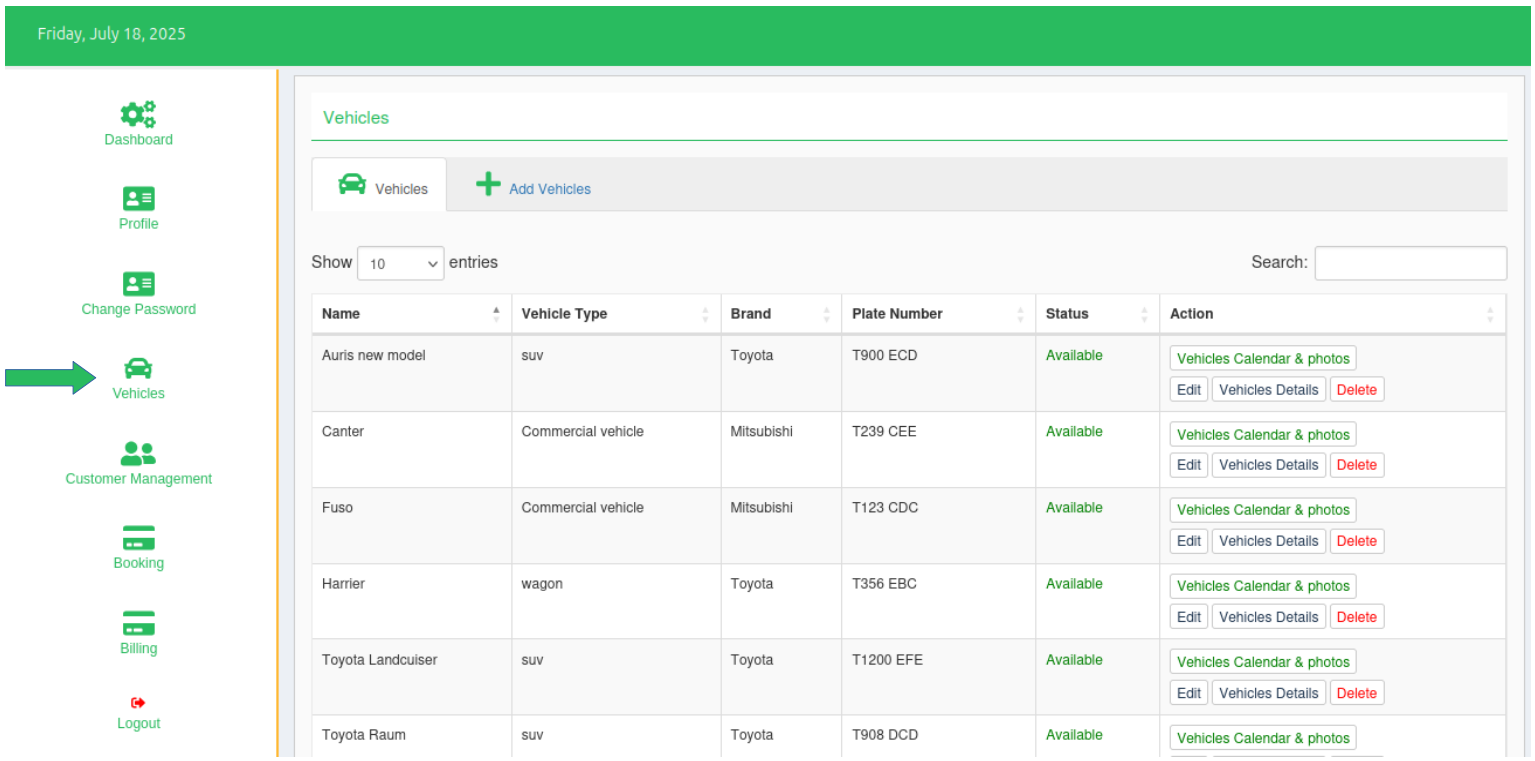
   Click **Vehicles**



Here you can add vehicles, view vehicles list and update vehicles details

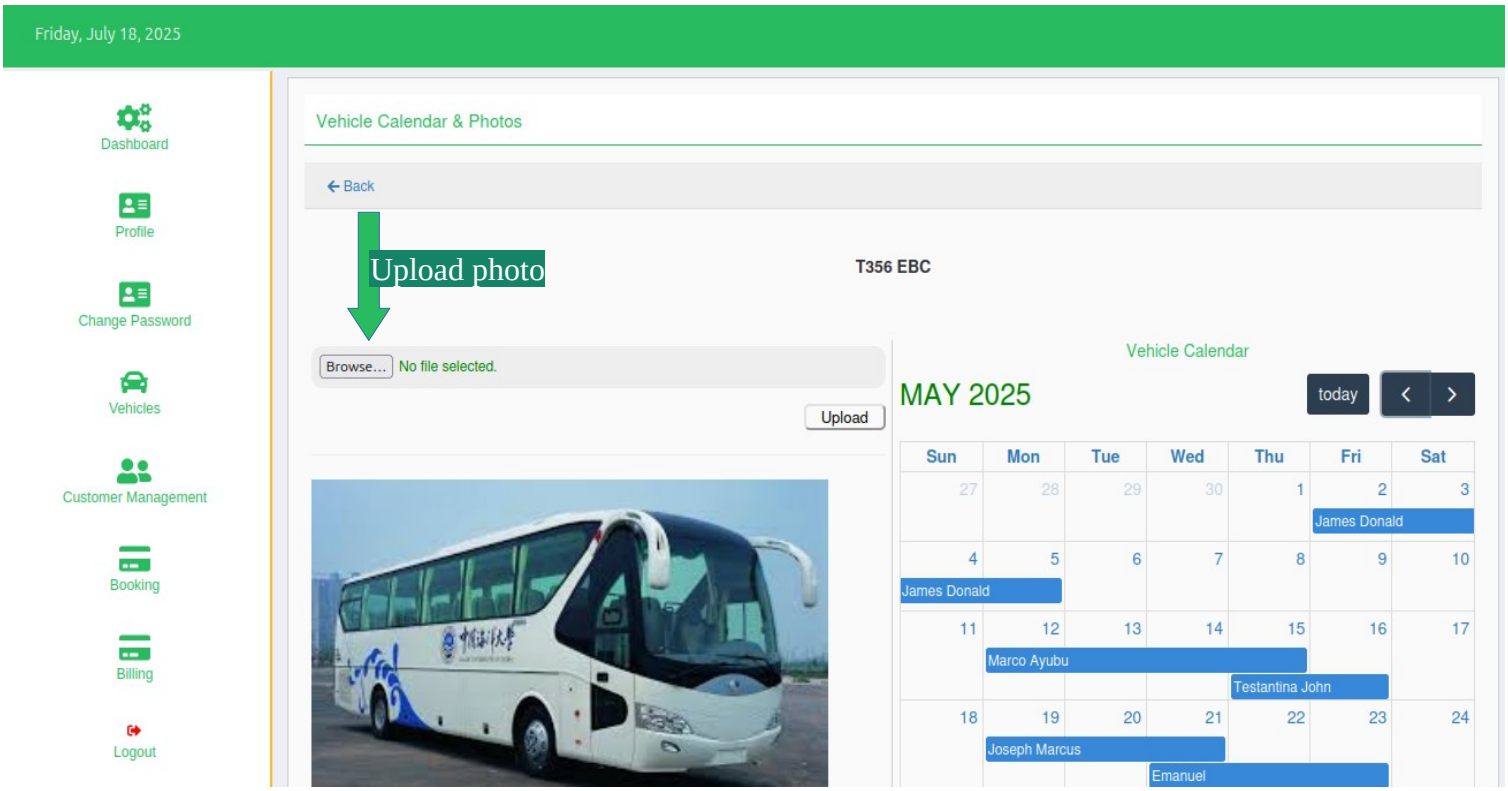


View vehicle calendar and upload photos, vehicles cal



Vehicles calendar and photos

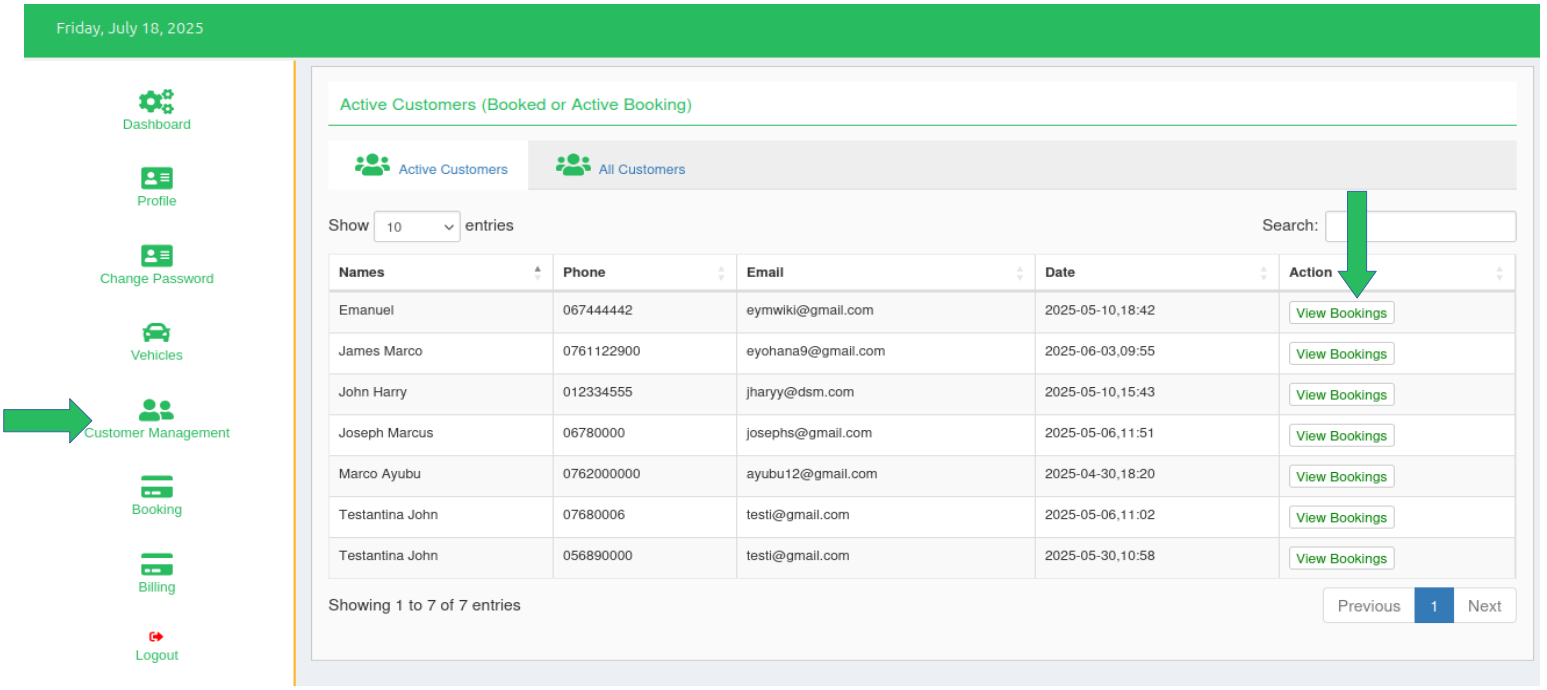
Calendar is automatically updated based on customer's bookings.



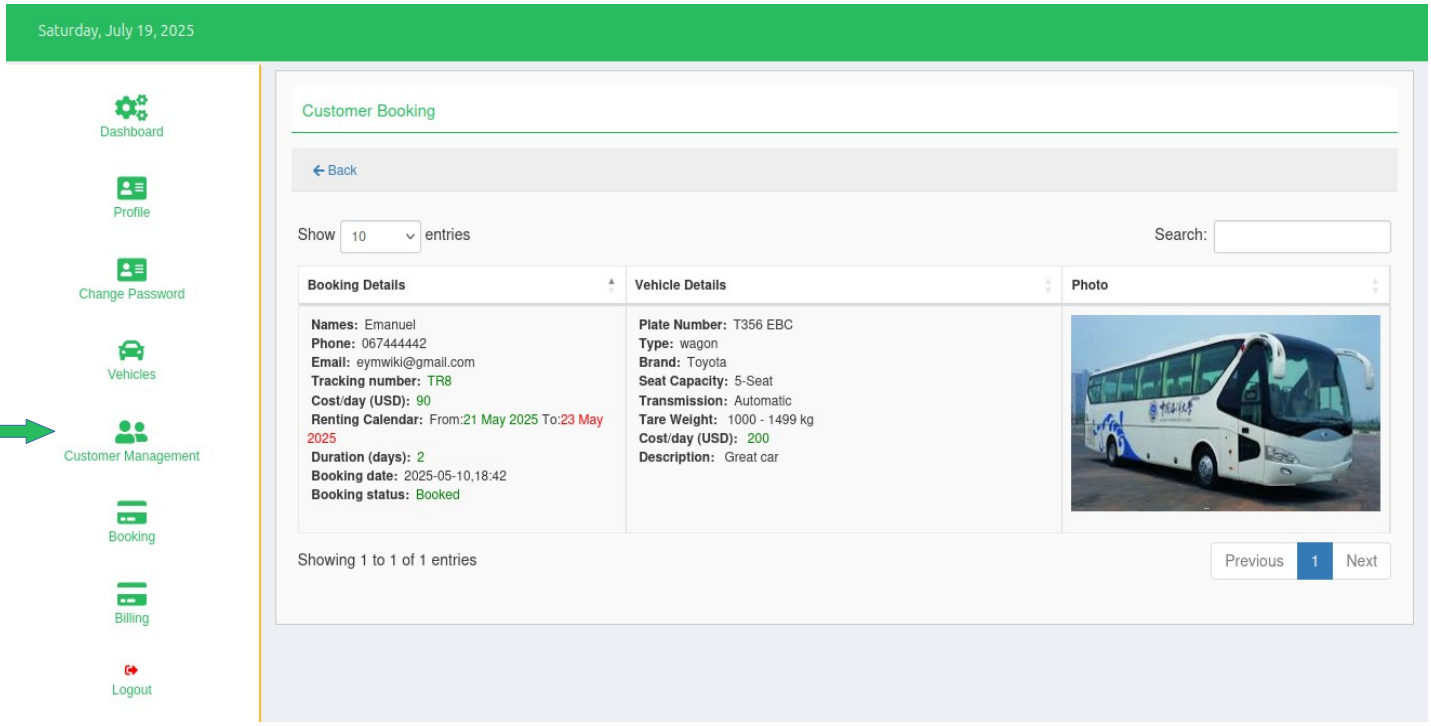
2. Customer Management

Under this module, you can view customer details and view customer booking.

Open ***Customer Management*** => ***View booking***

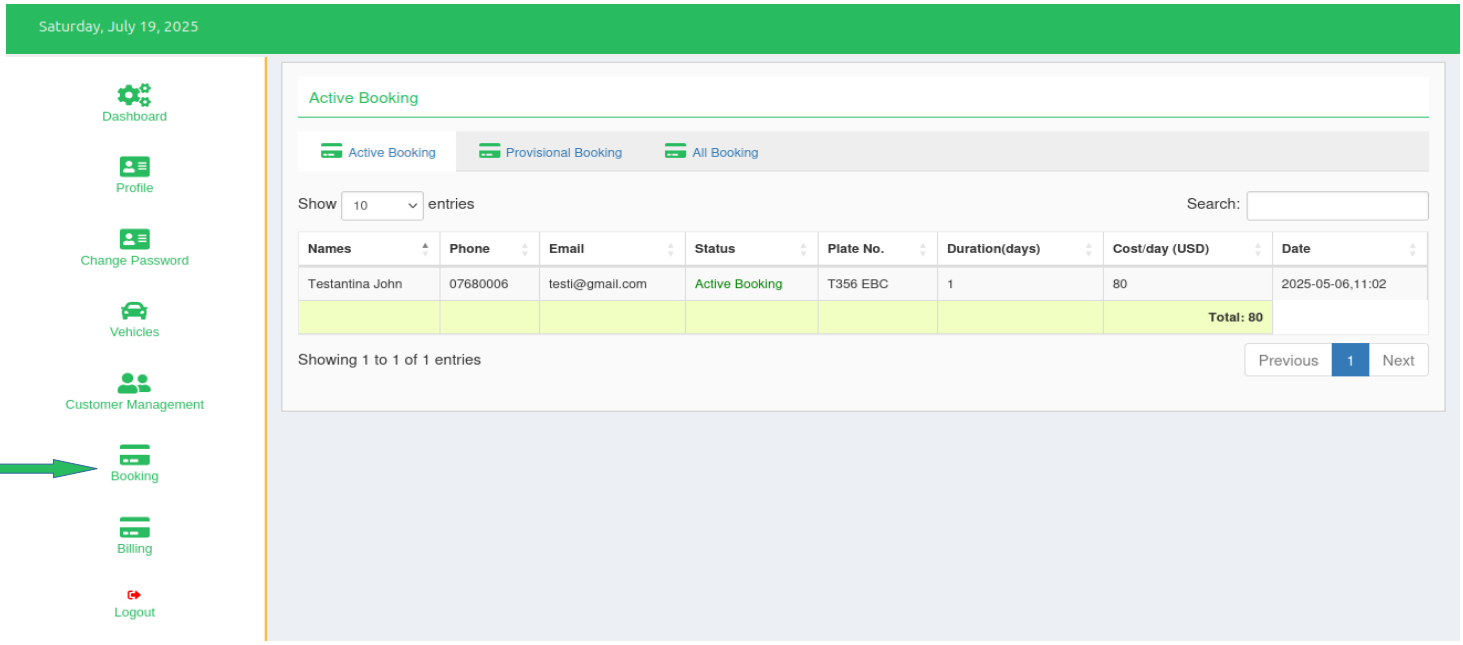


3. Customer Booking



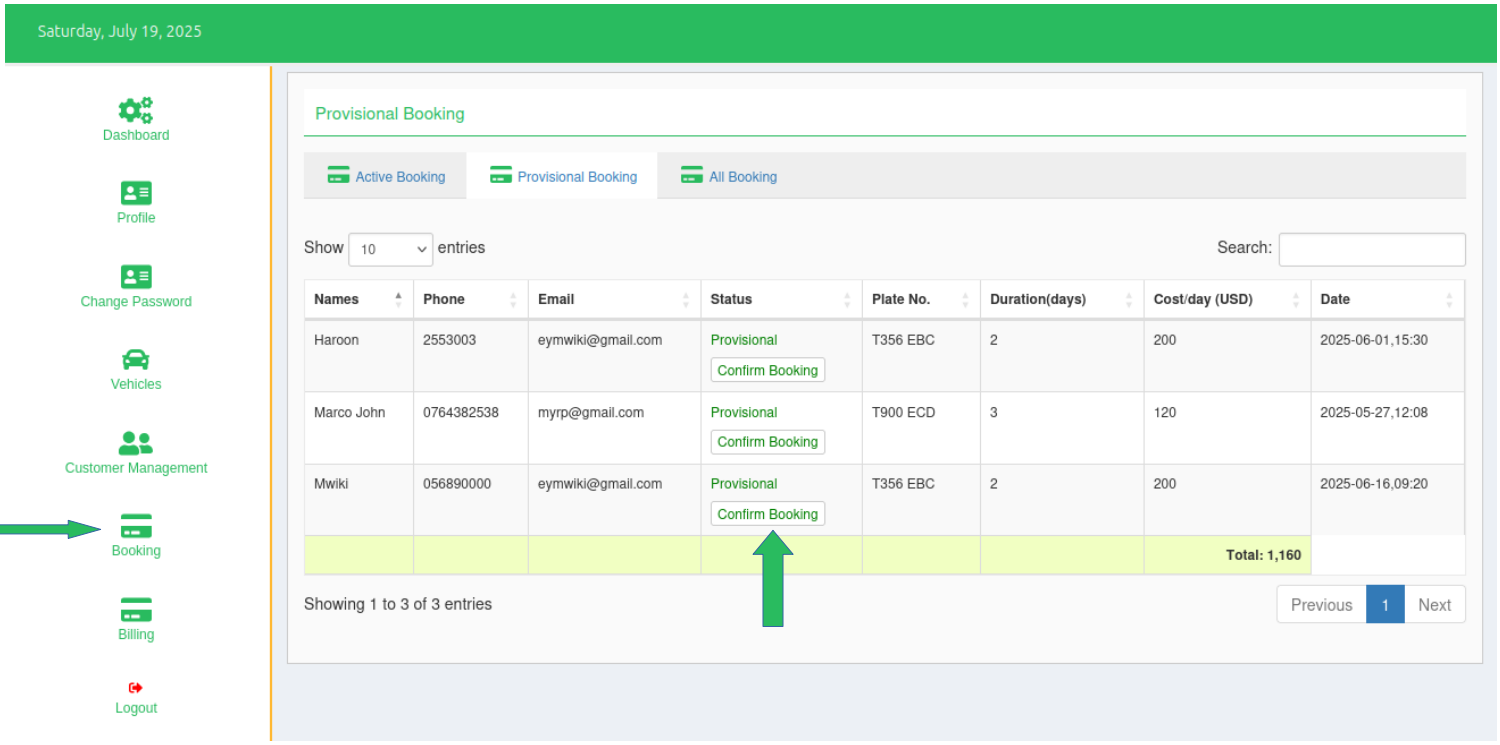
Confirm customer bookings

Booking => Provisional booking

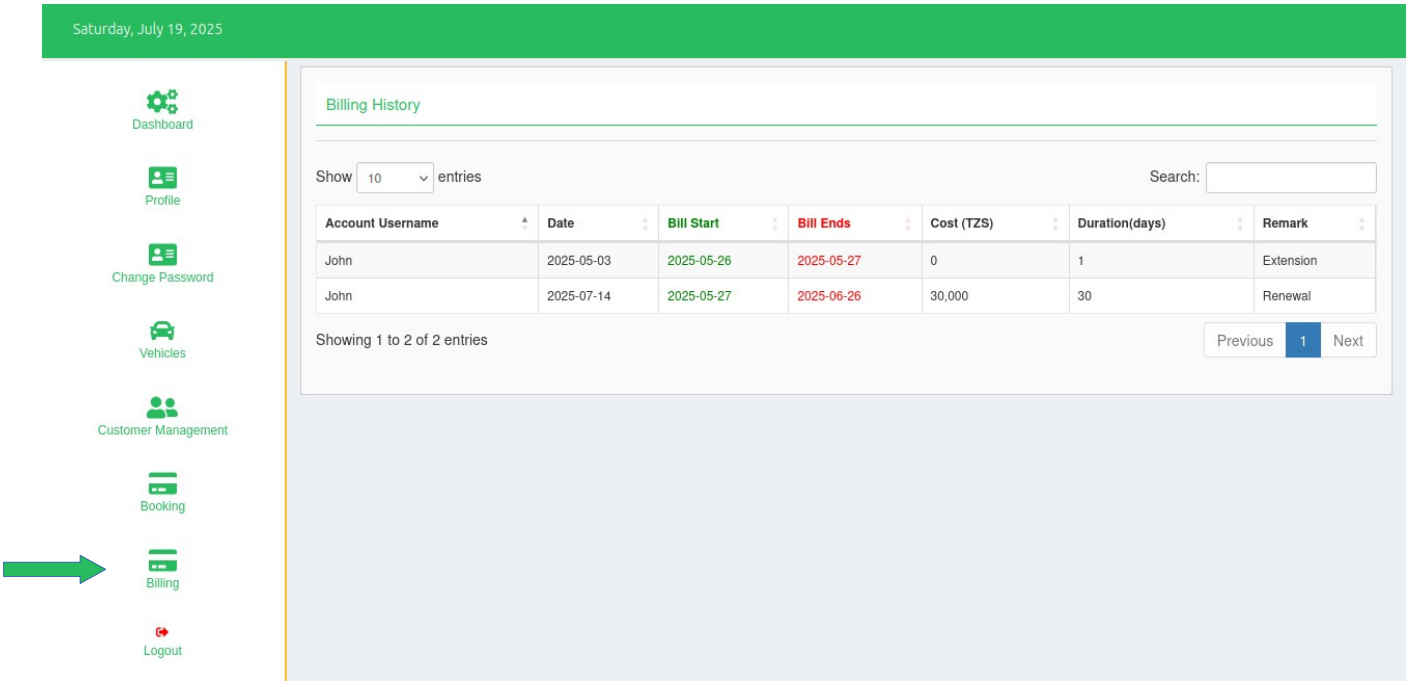


Confirm booking

*Open **Booking** =>**Provisional Booking** => Click "**confirm Booking**", customer will receive confirmation email.*



4. View your service subscription details

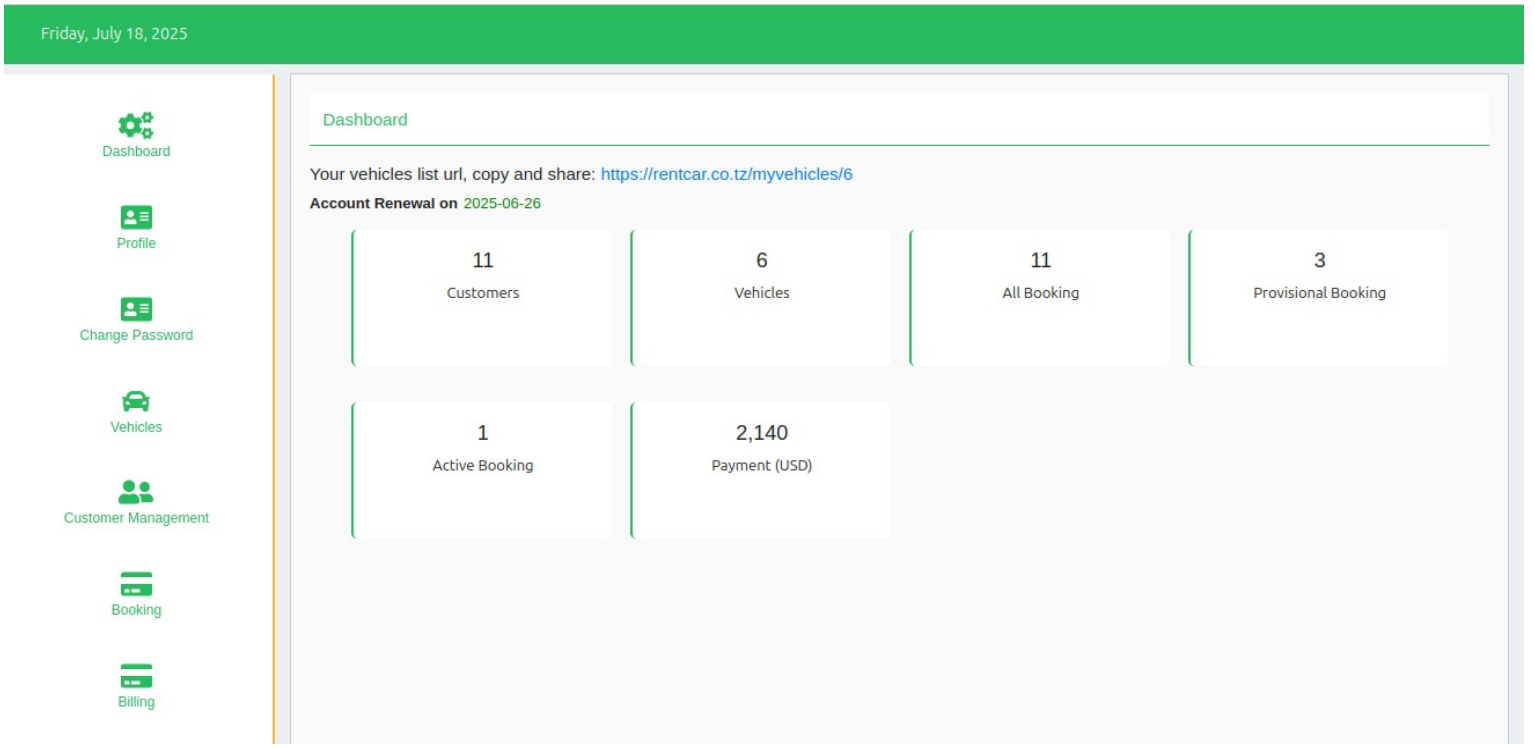


Customer section

This section explains how customers can place booking. There are two ways for customer to place bookings, *1. by searching in* ***vehicles filtering section*** *2.* ***Using vehicle owner's vehicle link.***

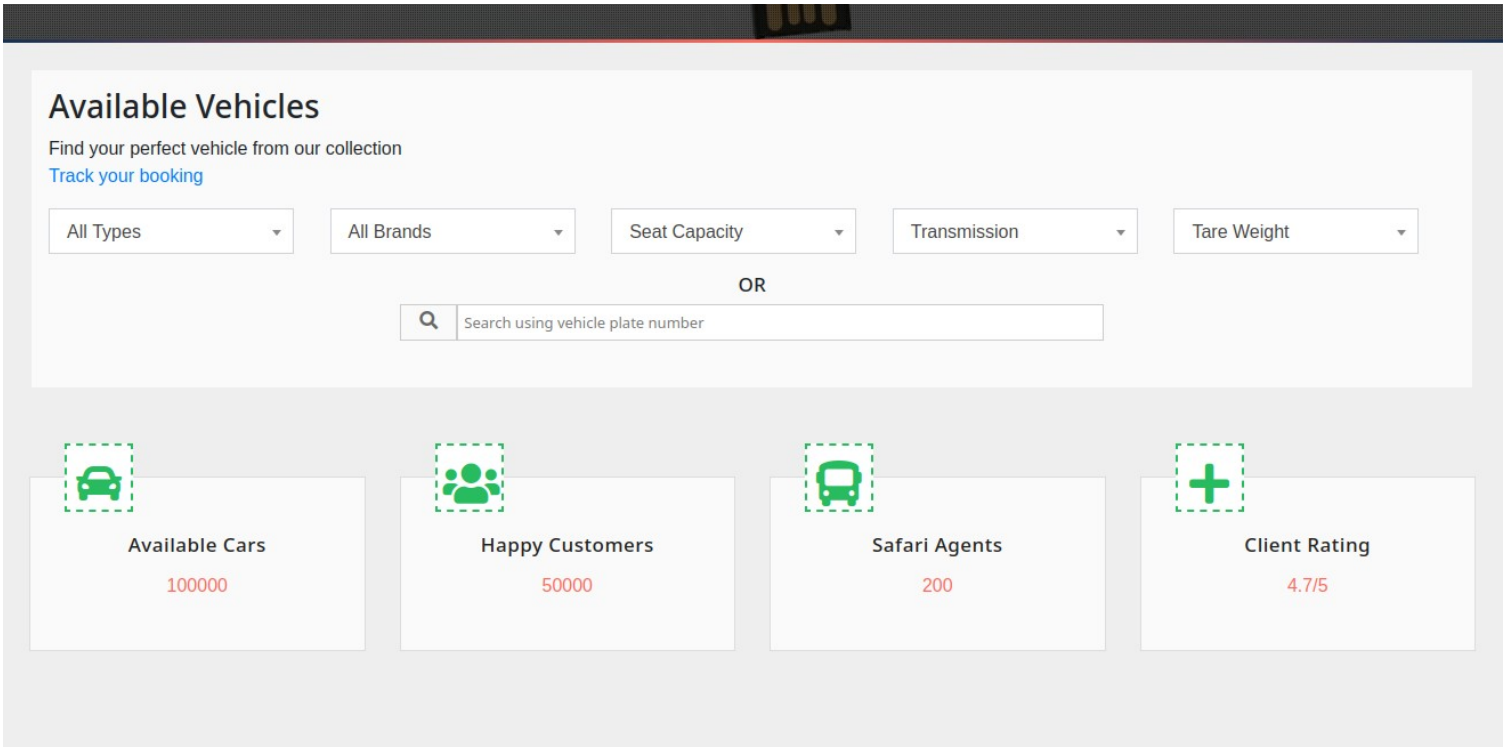
1. Using vehicle owner's link

This link is found in the account dashboard



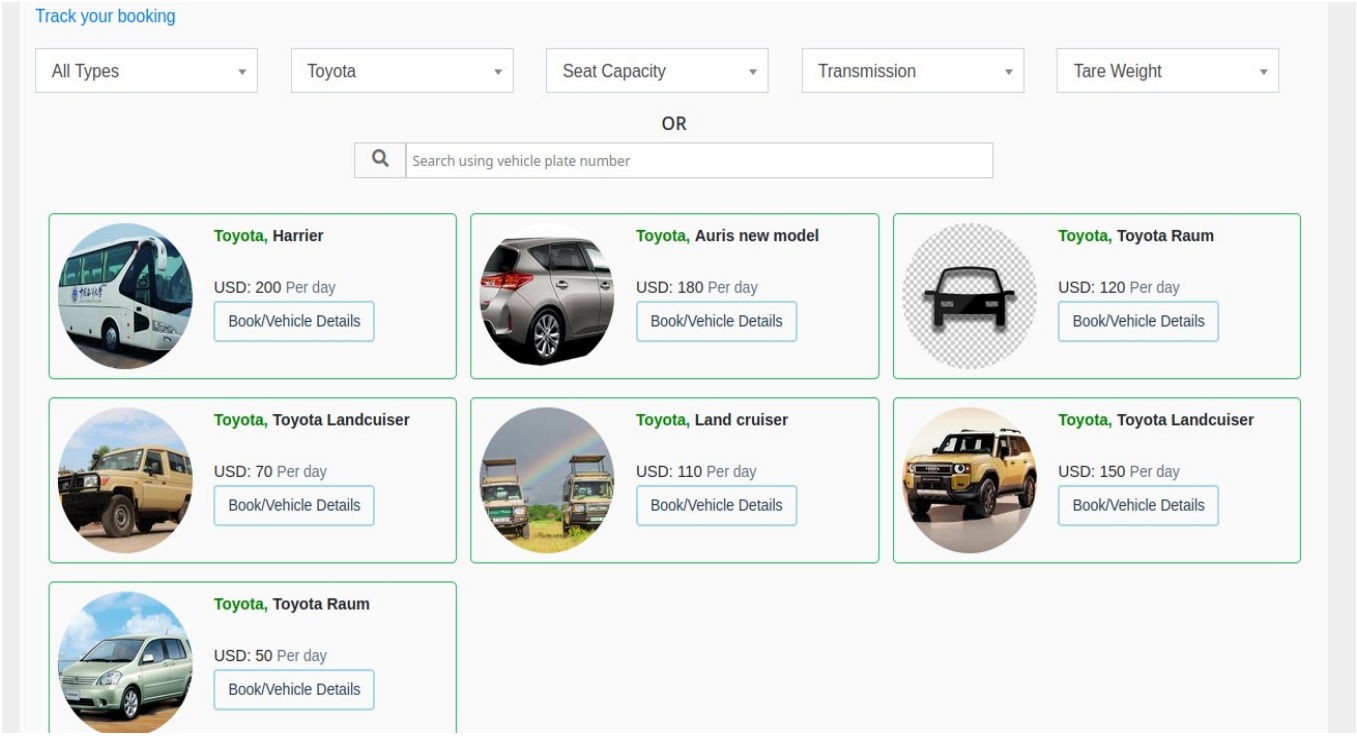
2. Using vehicles filtering section

Open platform home page via www.rentacar.co.tz, *click* ***"Browse available cars"*** *or scroll to the bottom of page. Customer can also use vehicle* ***plate number*** *as a shortcut way.*



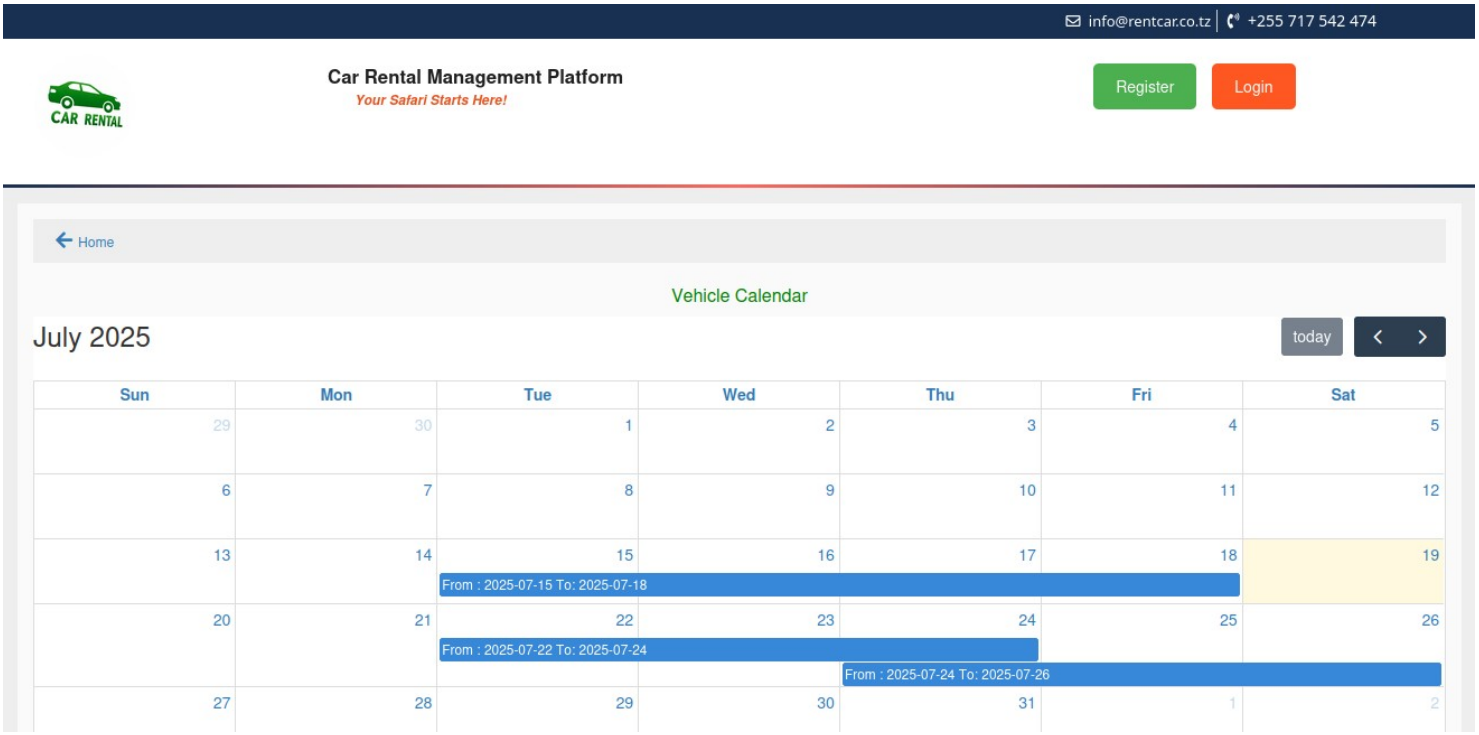
Place booking

Click ***"Book/vehicle details"***

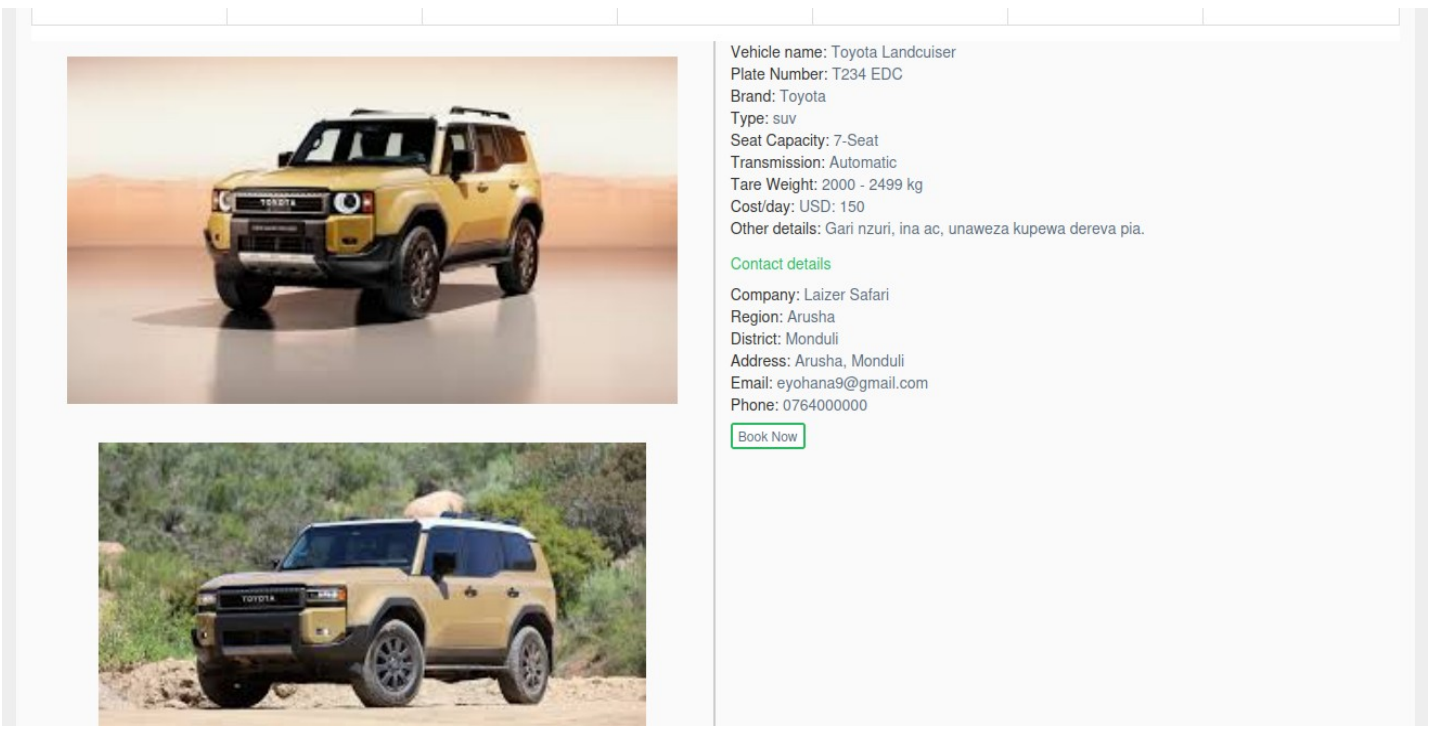


Submit booking

When the ***"Book/Vehicle Details"*** button is clicked, you will be directed to this section. Please scroll down to the submission form. It's important for customers to first view the vehicle's calendar to check availability before making a booking.



Click ***"Book Now"***



Fill booking details and submit

When a booking is submitted, the vehicle owner will receive an email notification about the new reservation. After submission, the customer will receive the ***booking tracking number*** via email.

Transmission: Automatic
Tare Weight: 2000 - 2499 kg
Cost/day: USD: 150
Other details: Gari nzuri, ina ac, unaweza kupewa dereva pia.

Contact details

Company: Laizer Safari
Region: Arusha
District: Monduli
Address: Arusha, Monduli
Email: eyohana9@gmail.com
Phone: 0764000000

Book Now

Booking Details

Rent from:

07 / 20 / 2025

To:

07 / 23 / 2025

user@rentcar.co.tz

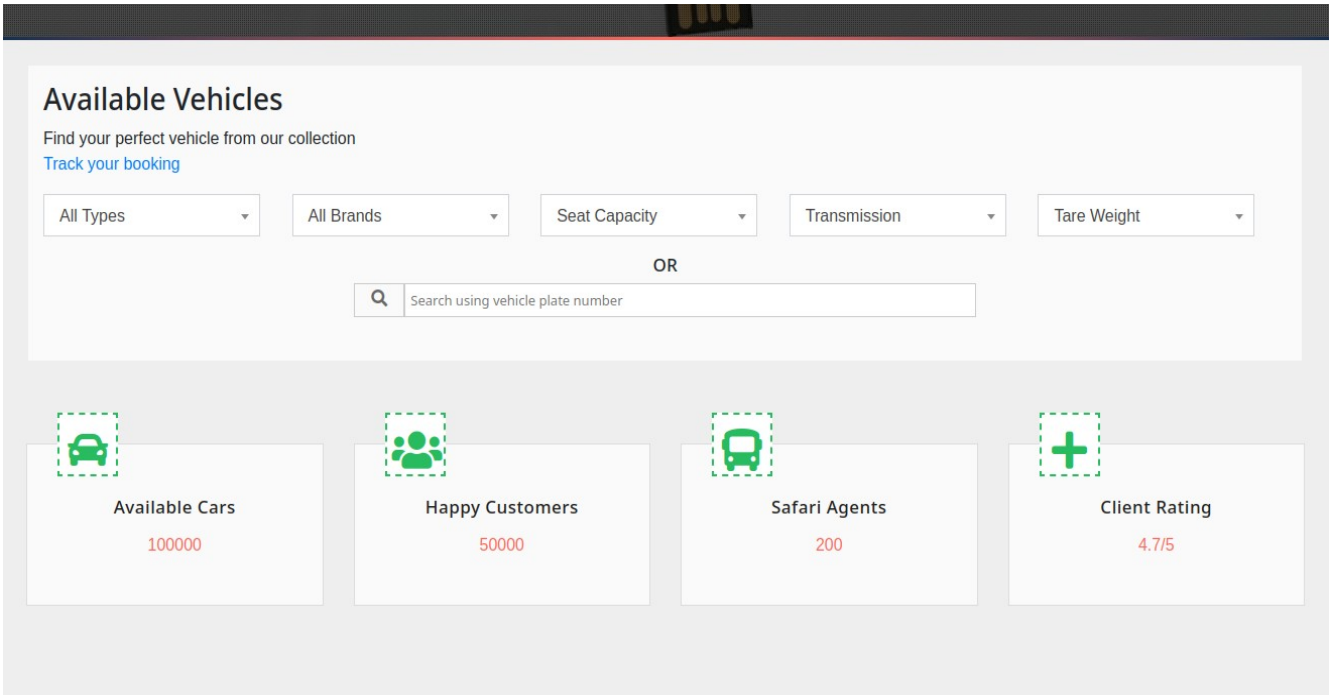
0764000000

Onesmo Kileo

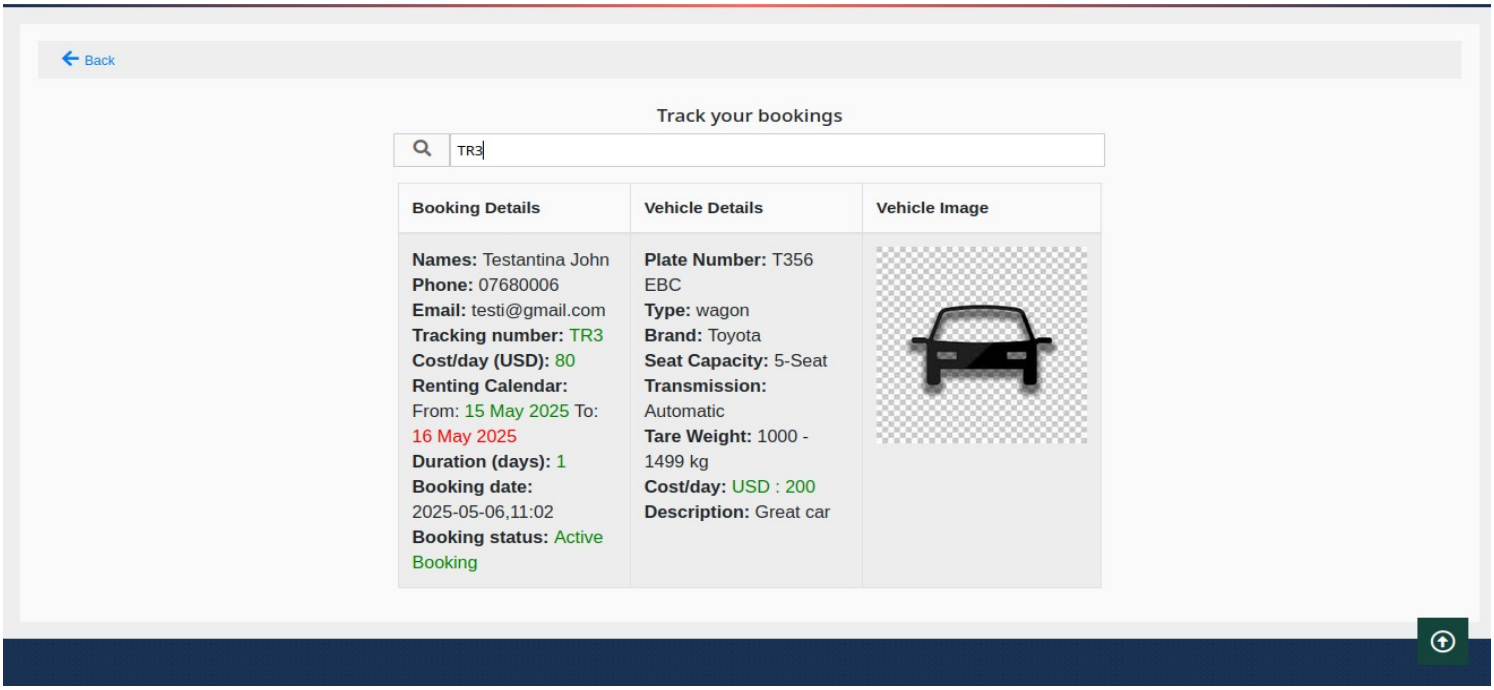
Submit

Tracking booking

Customers can user **booking tracking number** which is sent via email during booking, to track their bookings. Booking number is sent together will ***tracking link.*** Or can be found in the home page under vehicles filtering section.



Enter customer's **tracking number** or **phone number** to track bookings. *Each booking has a unique number.*



Contact:

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